

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: New electricity rate
Date: Thursday, August 28, 2025 9:09:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:38 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: New electricity rate

Case #2025-00257

From: Chris Hensley [REDACTED]
Sent: Wednesday, August 27, 2025 4:30 AM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>
Subject: New electricity rate

[REDACTED]

I live in Letcher county and we pay some of the highest electricity bills in the state. A lot of people here like myself live off of a fixed income or have low income paying jobs. We can not afford any higher electricity rates. Please do not approve of this new 15% rate increase. People are struggling bad enough to live here and a rate increase like this will cause people a lot more hardship and not be able to pay anymore than they already do for electricity in the winter months. Please keep this in mind as the elderly people here already struggle enough while the electric company rakes in huge profits every year on the backs of those who already have a hard time living here now.

[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:08:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:37 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 5:27 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, August 27, 2025 at 5:26 AM

Name: Minda

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: How rates and wanting another increase during the winter i heat with wood and bill is hundred dollars and sometimes more

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:07:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:35 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 6:19 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 6:18 AM

Name: Marie Pratt

Address: [REDACTED]

City: Mayking

State: KY

Zip Code: 41837

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP 202500257

State the nature of your concern: AEP keeps asking for increases on our power bill rates and they keep getting rate increases granted to them! We already pay the highest rates in the US and we have the poorest service and we're the poorest people it's just not fair! AEP needs to be investigated seriously they have taken advantage of us for years and years!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:06:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:34 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 6:54 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 6:53 AM

Name: Angie

Address: [REDACTED]

City: Shelbiana

State: KY

Zip Code: 41562

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Angela Justice

State the nature of your concern: Why does the rates keep going up? I have no extra usage and I'm hardly ever home because I'm at work. I have a brand new air conditioner so it's not bad equipment on my part. I never use my stove. There's just no way to justify how my bill goes up up up all the time. Then a 15% hike in rates!?!? People are leaving the area because they can't afford to stay as it is.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:06:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:33 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 6:56 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

[REDACTED] on Wednesday, August 27, 2025 at 6:55 AM

Name: Christian

Address: [REDACTED]

City: Staffordsville

State: KY

Zip Code: 41256

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power AEP

State the nature of your concern: No rate hike should be considered since eastern Kentucky is hit hard already with high prices and low wages. My electric bill averages 200 a month in summer. This year it's at 310. We can't handle anymore
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:05:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:32 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 7:03 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 7:03 AM

Name: Angela May

Address: [REDACTED]

City: Mcandrews

State: Ky

Zip Code: 41543

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: Concerned about another rate increase when rates are already higher than other areas. Constant increases make it hard for people to afford electricity

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:04:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:31 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 7:10 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 7:09 AM

Name: Kirsten

Address: [REDACTED]

City: Hindman

State: KY

Zip Code: 41822

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: The rate we pay for electricity is absolutely ridiculous as it is now! I would vote for a rate decrease!!!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:03:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:30 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 7:21 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, August 27, 2025 at 7:20 AM

Name: Stephanie Bevins

Address: [REDACTED]

City: Pikeville

State: Kentucky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky power AEP

State the nature of your concern: This is a monopoly on all of our money. They feel they can charge us with whatever they think is necessary. There has to be a cap put on this, or another business brought to our area. The community has already had enough with flooding and tornadoes. Everytime the power is out, we get a bump in our bill. Please investigate what these people are doing. They bragged about the most money made recently. This is ruining peoples lives. We can not survive like this.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:03:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:29 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 7:21 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, August 27, 2025 at 7:21 AM

Name: Nolita

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: We are already struggling, there's no possible way our family of 4 can afford a rate increase.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:02:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:28 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 7:22 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, August 27, 2025 at 7:21 AM

Name: Glen
Address: Tackett
City: Grethel
State: KY
Zip Code: 41631
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: AEP

State the nature of your concern: I just don't have the income for higher bills.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:01:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:27 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:09 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:08 PM

Name: Angela McClanahan
Address: [REDACTED]
City: Pikeville
State: KY
Zip Code: 41501
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Kentucky Power - AEP

State the nature of your concern: Kentucky Power (AEP) is asking for ANOTHER rate increase. I'm not just asking, I am begging the Kentucky Public Service Commissioners not to grant this increase. We, the people of Kentucky are already struggling. We should not have to choose between food and electricity or medicine and electricity. Please do not grant this increase

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Thursday, August 28, 2025 9:01:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, August 27, 2025 7:23 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, August 27, 2025 at 7:23 AM

Name: Jennifer Collins

Address: [REDACTED]

City: Varney

State: Ky

Zip Code: 41571

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: Kentucky public service commission. Kentucky Power (AEP) has requested another hike in rates. They were just approved for a rate hike. Not to mention we have the HIGHEST rates in the state and surrounding states ! There are no competitors in our area. Its truly a monopoly! Also the costs they claim to spend do not match their profits or jobs preformed they profit millions each year, a simple search will show they are definitely operating in the black and the CEO is making over 1 million a year. All while trees are uncut , you see service trucks sitting and hiding along rural roads, every time the wind blows branches or trees cut the power. They trim a few here and there and leave the rest ones that anyone can see are a hazard. Also costs have not went up enough

since the last hike to back up their reasoning for the increase. Inflation is leveling off. Gas prices are under 3 dollars a gallon here. Also when we get our power bills 1/2 of the bill is for the electricity we use the other 1/2 is fees fees fees! The same amount of electricity used 10 years ago now costs double to residents. My family in total works over 120 hours a week and we struggle to pay the power bill. We do everything necessary to cut costs we even kept our heat set on 65 in the winter and 75 in the summer we knock breakers unless something is in use and still see power bills over 700 in the winter and 450 in the summer!. Our home is only 1300 square ft ! There's other things we need dental work, one of our vehicles has been down for the past 4 months, we would love to have a nice steak dinner once in a while but were too strapped for any of it !!! I already coupon for groceries, meal plan and prep, shop at thrift stores or repurpose items that we need I stretch every penny til it can not be stretched any more. With the money we make we cant afford another hike and I know those that are making less or are on disability cant afford it either. It make no sense when you talk to people in other areas that have larger homes set the heat and cool on normal levels with a hvac system that is NOT energy efficient and their bills are significantly lower than ours. Im talking 300 winter 150 summer!. Eastern Kentucky consistently is raped by big companies and AEP ky power is doing it again ! Please vote no on this hike. We are struggling enough !!!!

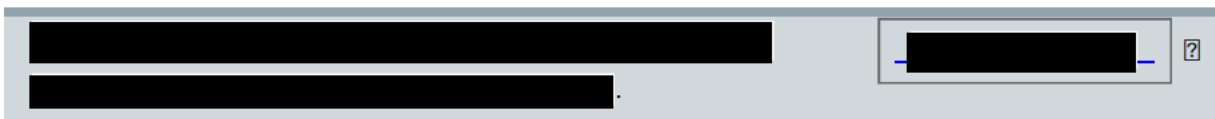
From: [PSC Public Comment](#)
To: [MaryRose Neace](#)
Subject: RE: Case Number 2025-00257
Date: Thursday, August 28, 2025 9:00:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: MaryRose Neace [REDACTED]
Sent: Wednesday, August 27, 2025 6:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case Number 2025-00257



To the Kentucky Public Service Commission,

I am writing to strongly oppose Kentucky Power's proposed rate increase.

I am a single mother of three, two of whom have autism, and I am already struggling to keep up with the cost of living. Every month I do everything I can to conserve energy, yet my bill continues to rise without any increase in usage. These high rates have put an unbearable strain on me and many families in my community.

I am barely making ends meet as it is. An increase in rates would not only harm me but countless others who are already forced to choose between paying for electricity, rent, food, and other basic needs. Families like mine simply cannot absorb another increase.

You are our advocates, not the utility companies'. Please remember your responsibility to protect the people of Kentucky. We depend on you to ensure fairness, affordability,

and justice. I am asking you from the bottom of my heart—please do not approve this increase.

Respectfully,
Mary Neace
Hazard, KY

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Price increase?
Date: Thursday, August 28, 2025 9:00:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: [REDACTED]
Sent: Wednesday, August 27, 2025 12:50 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Price increase?

[REDACTED] [REDACTED] ?

How exactly could you justify a price increase for a company making 3 billion dollars? Profit is increasing yearly, yet you fuck over the citizens with undue price increases. Eastern Kentuckians already struggle, as for all Americans with increases in the cost of living that makes life extremely difficult. I am asking you to reject this un-needed rate increase.

Sent from my Galaxy

From: [PSC Public Comment](#)
To: [Dessie Jones](#)
Subject: RE: Case Number 2025-00257
Date: Thursday, August 28, 2025 9:00:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Dessie Jones [REDACTED]
Sent: Wednesday, August 27, 2025 12:09 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case Number 2025-00257



Dear Public Service Commission:

I, and countless others, Eastern Kentuckians strongly oppose the latest rate increase being sought by AEP/KY POWER !! They well know that we have no other choice of electricity provider and are forcing us to have to suffer because of that.

These continual rate increases make it ever more difficult for many of us, most especially the elderly and/or disabled people, to afford paying our electricity bills, and those of us who rent, rather than being fortunate enough to own a residence, don't have the option of converting to solar energy because there's no way our landlords will ever be willing to pay for the conversion costs, and we ourselves certainly can't afford to do so on our already meager fixed monthly incomes that Ky Power is helping to "bleed us dry of" due to Corporate greed and corruption!! These people already make more than enough money and get more than enough job perks but are callously continuing to rob the poor, needy, and disadvantaged in order to have more !! ABSOLUTELY SHAMEFUL, GREEDY, AND DESPICABLE !!!

I beg of you to best serve those who most matter..paying customers..rather than Corporate bigwigs who don't know the struggles of having to choose between paying large utility bills and/or being able to put food on their tables for themselves and their families.

For these reasons, and others too numerous to address herein, I urge the Commission to please have a heart and put yourselves in our proverbial shoes, seriously considering what each of you would do if you were in our personal and financial positions. People here in Eastern Kentucky are already hurting enough as it is and don't deserve to have to keep hurting increasingly worse!! I implore you to please deny this, and every future, AEP/KY POWER rate increase request !!!!

Also, please thoroughly read the attachment at bottom of this communication to see a real "eye-opener" !!

Thank you.
Best Regards.

Dessie Jones

[REDACTED]

Hazard, Ky

The AEP CEO, William J. Fehrman, has a total annual compensation of **\$13.26 million**, which includes a base salary of \$1.5 million, supplemented by short-term incentives and a significant long-term incentive package in the form of company stock and options. His compensation also includes a sign-on bonus and additional compensation to offset prior employer incentives, as well as perks like the personal use of company aircraft.



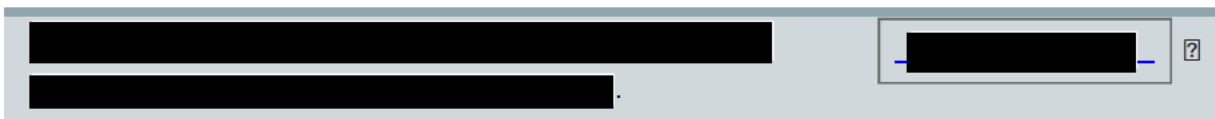
From: [PSC Public Comment](#)
To: [Madeline Lewis](#)
Subject: RE: Case number 2025-00257 ..NO INCREASE!!!
Date: Thursday, August 28, 2025 8:59:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Madeline Lewis [REDACTED]
Sent: Tuesday, August 26, 2025 11:42 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257 ..NO INCREASE!!!



The increase **should not be allowed**. Kentucky Power has the monopoly on some of the poorest regions in the state. They just received an increase a couple of months back and are already steam rolling for another one. Between the over priced rent in the area and this excuse for a utility company is the reason more people are becoming homeless or leaving the state. That is the only option our government gives the working people that keep it running. My bill was over 400 for the months of June and July and that was with **our air unit out, not working, and without**. We stayed miserable so that can't be blamed on the heat wave. I didn't use my dryer, nor my stove for those two months, I hung the clothes outside on a clothesline and most of the food eaten was sandwich's or cooked in a crock pot to keep the house from getting any hotter than the 85 degrees it stayed inside, there is no way the bill should have been that high for us, yet it was. Which leaves me to believe they charge what they want to charge anyway. And, not everyone can get help through LKLP.

For the wellbeing of the working class, elderly, and disabled individuals. **Please, do not let this increase pass.**

Thank you for your time
L.Smith

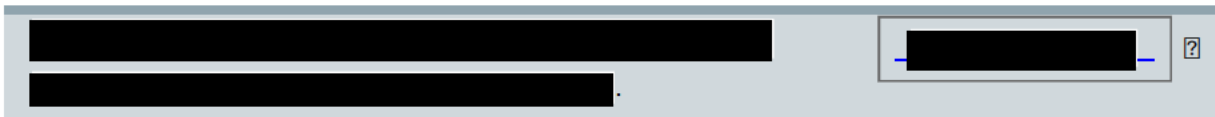
From: [PSC Public Comment](#)
To: [Teresa Sanders](#)
Subject: RE: 2025-00257 case number
Date: Thursday, August 28, 2025 8:59:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Teresa Sanders [REDACTED]
Sent: Tuesday, August 26, 2025 11:01 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257 case number



I oppose the rate increase on aep, i.dont know what people are going to do. I am 68 and still having to try to work to pay my bills. I am a widow and have several severe medical conditions and struggle to continue to work. We can't continue to pay these high bills, mine was over 500 this month which is higher than my mortgage payment, how can we to continue do this.

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 7:39:14 AM

Case #2025-00257 – no return email listed

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 3:20 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Wednesday, August 27, 2025 at 3:19 AM

Name: Devin Mosher

Address: [REDACTED]

City: Hazard

State: Ky

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: My concern is that Kentucky power is gonna keep raising their rates and me and my family are not gonna be able to afford electricity anymore. We just had a 6% raise in June and now they're proposing a 14% raise that's ridiculous.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:38:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:59 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:21 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 11:21 PM

Name: Jessica Lawson

Address: [REDACTED]

City: Elkhorn City

State: KY

Zip Code: 41522

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Jessica Lawson

State the nature of your concern: This rate increase is absolutely absurd. I have a family of 5. The amount of money my husband and I make a year should be beyond enough to support our household and 3 children. But it isn't. Not with the soaring costs of living, including everyday necessities, mortgages, and the cost of our electric services. While these costs may have raised country-wide, it is a known fact that other areas and other states do not pay even close to what we are forced to pay for our electric services in this area. It is a disgrace. Electric bills cost more than vehicle payments, more than some peoples' rent or mortgage payments. People say, "send emails, pull at their heartstrings", but I do not believe any of that is going to work because people who run companies such as yours do not have a heart. All you have is greed. You are taking advantage of the poor people living in an area that is already stricken with poverty and low quality of life. You say your company rates have to go up to make up for the loss of population, but what do you expect? People cannot afford to live here. People are going to be forced to go without the basic need of electricity in their homes. They will be forced to live with wood burning stoves and oil lamps, while struggling to keep their families safe and comfortable from outside temperatures. I just purchased my 2 story 4 bedroom home in 2023, a life long dream of mine. One I never thought would come true given how I struggled growing up and in early adulthood, but I can assure you that my family and I will be selling this house and leaving this area within the next couple years. There are just too many reasons to leave this area, and not enough to stay. You AEP, are a huge reason to leave.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:37:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:57 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 7:55 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 7:54 AM

Name: Megan Lyons

Address: [REDACTED]

City: Louisa

State: ky

Zip Code: 41230

Phone number where you can be reached:

Home phone:

Utility Name: Kentucky Power.

State the nature of your concern: another rate increase is ridiculous. we just had a 6% increase and now wanting to increase it 15%. the residents of Kentucky can not afford another increase in their electric bill

Have you contacted the utility about the problem:

From: [PSC Public Comment](#)
To: [Heaven Caudill](#)
Subject: RE: Case number 2025-00257
Date: Thursday, August 28, 2025 9:36:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Heaven Caudill [REDACTED]
Sent: Wednesday, August 27, 2025 7:54 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257



Hello,

I am writing this email to request that the Public Service Commission deny the rate increase requested by Kentucky Power. The rates we are already paying are already high. My power bill in the winter, which is quickly approaching, runs \$500 or more. I don't have a huge house. I work full time making \$17.34 an hour. I have 2 daughters and full custody of my niece, who I receive no financial assistance for. Our electric bill surpasses my car payment at times. I cannot afford a rate increase. Also, I work as a mental health therapist. Many of my clients have little income. It is already a struggle for them to pay their bills. A rate increase right now would be detrimental to them and cause their quality of life to be affected significantly. I implore you to take into consideration the citizens that will be majorly affected in a negative way by this rate increase.

Thank you,
Heaven Caudill-Glispie

[Sent from Yahoo Mail for iPhone](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:36:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:54 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:53 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

[REDACTED] on Tuesday, August 26, 2025 at 11:53 PM

Name: Hannah Pridemore

Address: [REDACTED]

City: Louisa

State: KY

Zip Code: 41230

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Electric bill

State the nature of your concern: The price increase has gotten ridiculous. Families with a two income household can't even afford to live!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:35:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:53 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:55 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 11:55 PM

Name: Arethia Hatfield

Address: [REDACTED]

City: Hardy

State: Ky

Zip Code: 41531

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: I already have a hard enough time making ends meet or not. I can NOT afford a 15% rate increase. It is ridiculous to implement such an increase
Have you contacted the utility about the problem: No

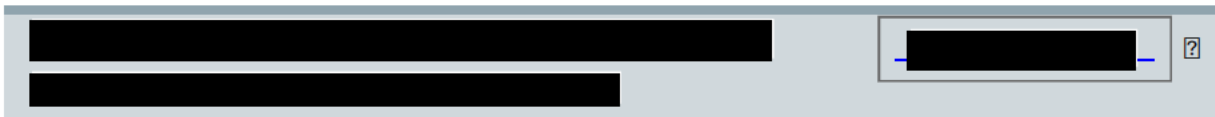
From: [PSC Public Comment](#)
To: [Pam Barnes](#)
Subject: RE: No to rate increase.
Date: Thursday, August 28, 2025 9:35:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Pam Barnes [REDACTED]
Sent: Wednesday, August 27, 2025 7:51 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: No to rate increase.



Customers of Kentucky Power can not afford another rate increase that is within less than a year from the last one. With cost of living on the rise and people's income not changing. It is unfair and unethical to keep raising electric bills. Do what is best for consumers not what multi million dollar companies want.

[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:34:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:52 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 12:08 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 12:07 AM

Name: Miranda Tackett
Address: [REDACTED]
City: Jonancy
State: Ky
Zip Code: 41538
Phone number where you can be reached: [REDACTED] Ext. Cell
Home phone:
Utility Name: AEP Kentucky power

State the nature of your concern: The rising cost of the power bill is making it hard for people to afford! People can't afford 3 to 400 power bill. It needs to stop!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:33:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:51 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 12:16 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 12:15 AM

Name: Natoshia
Address: [REDACTED]
City: Jonancy
State: Ky
Zip Code: 41538
Phone number where you can be reached:
Home phone:
Utility Name: Natoshia R

State the nature of your concern: Rates keep going up but our lines ect are not being properly taken care of. You can ride around Virgie and you'll see trees growing into lines, lines down that people are just driving over because they're blocking drive ways, power poles down with lines still attached... take care of your customers first, and stop increasing rates for the fun of it. I don't even use central heating or cooling, and my bill is still outrageous. Do better Kentucky!!!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:33:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:50 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 12:17 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 12:16 AM

Name: Beverly Shortridge

Address: [REDACTED].

City: Steele

State: KY

Zip Code: 41566

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP - Ky Power

State the nature of your concern: No increase in our power bills please. Barely can pay now and buy food and medicines. Fixed income people like myself have a hard time making ends meet. Might i suggest a cut in pay for all the CEO's and employees
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:32:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:49 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 12:39 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 12:38 AM

Name: Kendra Cole
Address: [REDACTED]
City: Hyden
State: KY
Zip Code: 41749
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Kentucky Power

State the nature of your concern: Dear Members of the Kentucky Public Service Commission, The current rates charged to Leslie County citizens by Kentucky Power/AEP are egregious, and as such, the proposed 14% rate hike is heinous and borderline criminal. Eastern Kentucky is one of the most impoverished places in the United States, with many people subsisting on a fixed income or minimum wage earnings. A living wage is but a dream for most. With sweltering summers and cold winters, going without electricity is unfeasible and potentially deadly. That being said, many people are already struggling to pay the current electric rates and if the rate hike passes they will be forced to go without. Because electricity and other utilities are essential to modern life, making these services unaffordable for low-income populations is unjust and harmful. As a concerned resident of Kentucky, I urge the Commission to deny Kentucky Power's proposed rate hike and instead consider measures to lower electricity rates for residential, commercial, and industrial customers. Kentucky Power, a subsidiary of American Electric Power (AEP), is set to file for a 14.9% increase in residential rates and 13-15% for commercial and industrial customers on August 29, 2025. This proposal comes on the heels of recent surcharges and hikes, including a 6.37% increase approved in July 2025, and would further strain Kentucky families and businesses at a time when economic pressures are already acutely felt. The PSC has a statutory mandate to ensure rates are "fair, just, and reasonable" under Kentucky law (KRS 278.030). This hike fails that test. Below, I outline key reasons why the proposal should be rejected and why the Commission should explore rate reductions to promote equity and long-term sustainability.

1. The Proposed Hike Would Exacerbate Economic Hardship in an Area Already Burdened by High Poverty and Low Incomes Kentucky ranks among the states with the highest poverty rates, at 16.5% statewide, with even higher levels in eastern Kentucky (Kentucky Power's primary service area), where some counties face poverty rates exceeding 31% and median household incomes as low as \$31,682. The state's median household income hovers around \$61,118, well below the national median, leaving many families struggling with basic necessities. Electricity is not a luxury; it's essential for heating, cooling, and daily life, especially in rural areas with harsh winters and increasing extreme weather events. According to the 2024 Kentucky Energy Profile, Kentucky Power is one of only four investor-owned utility companies in the commonwealth, and, as of 2024, it charged the second highest residential utility rates at 16.05 cents/kWh, far above the reported state average of 10.51 cents/kWh. Moreover, recent rate increases have already pushed bills higher; for instance, the July 2025 surcharge added 6.37% to customer costs. Approving another hike would force low-income households to choose between paying for power and affording food, medicine, or housing. The PSC has previously recognized such impacts as "excessive and disturbing", as when slashing Kentucky Power's 2023 proposed hike of 18.3% by two-thirds to about 7%. Denying this new proposal aligns with

that precedent and protects vulnerable Kentuckians. Rather than outrageous price increases, the Commission should direct Kentucky Power to expand low-income assistance programs and energy efficiency initiatives to reduce bills proactively.

2. **Kentucky Power's Parent Company, AEP, Is Highly Profitable and Does Not Need Rate Increases to Cover Costs** AEP reported strong financial performance in 2024, with operating earnings of \$2.98 billion (\$5.62 per share), up from \$2.72 billion the prior year. In the second quarter of 2025 alone, operating earnings reached \$766 million (\$1.43 per share), exceeding expectations, with the company guiding toward the upper end of its full-year projections. These profits demonstrate that AEP and Kentucky Power have ample resources to absorb operational and improvement costs without burdening customers further. Rate hikes in this context appear to be profit-driven price gouging rather than necessary recovery of increased costs, as claimed in Kentucky Power's announcement. The PSC's ratemaking process requires utilities to justify hikes based on prudent expenses and a reasonable return on equity, not excessive profits. Kentucky Power's history of frequent rate requests (this would be the third major one in five years) suggests inefficiencies or over-recovery, not genuine need. Instead of approving hikes, the Commission should scrutinize AEP's executive compensation, capital investments, and cost management during the rate case review, which includes public notice, hearings, and a determination of fair rates. If costs are truly rising due to factors like inflation or infrastructure, the utility company should prioritize internal efficiencies rather than passing the buck to its economically disadvantaged consumers.

3. **Precedent and Public Interest Demand Rejection of the Hike and Consideration of Reductions** The PSC has a track record of protecting consumers by reducing excessive proposals, as in the 2023 case where the Commission cut Kentucky Power's proposed rate request significantly following public outcry. Legislators and residents alike continue to voice vehement opposition to hikes that make it harder for eastern Kentuckians to make ends meet. In light of AEP's profits and Kentucky's economic realities, this proposal is neither fair nor reasonable. I request that the Commission not only deny the hike but also initiate a review for potential rate decreases, perhaps through a streamlined procedure or full rate case audit. If the current source of energy production is prohibitively expensive, a proposal to further incentivize and promote alternative energy sources is warranted. Solar energy, for example, has been verifiably proven to be feasible in Kentucky as a way to save homeowners money and offset reliance on dwindling, finite resources. At the very least, mandating further promotion of energy saving practices via expanded rebate programs for weatherization and other efficiency efforts for low income households is prudent and would benefit all ratepayers. In conclusion, approving Kentucky Power's rate hike would blatantly prioritize corporate profits over public welfare, worsening inequality in an area that can ill afford it. I implore the PSC to deny the proposal outright, expand efficiency and renewable programs, and

explore rate reductions to ensure affordable, reliable energy for all Kentuckians. Thank you for considering this comment during the public review process. Sincerely, Kendra Cole

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Electric hikes?!?!
Date: Thursday, August 28, 2025 9:31:00 AM

Case No. 2025-00257

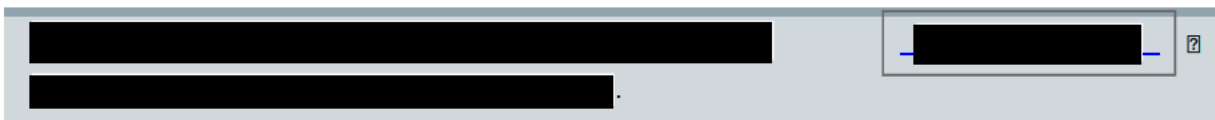
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Electric hikes?!?!

Case #2025-00257

From: [REDACTED]
Sent: Wednesday, August 27, 2025 1:05 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Electric hikes?!?!



My electric bill is almost 400 dollars and I am on a budget plan. I live in a single income home and 400 dollars is almost a WHOLE paycheck. The whole thing. To a utility. A necessary component of everyday life. We already hardly use the electricity, we have smart bulbs and energy saving bulbs as well as appliances. I rarely turn the tv on or lights during the day. The AC unit stays on 69/70. Curtains closed and covered in plastic and blankets doors covered. Everything. At this point the electric bill is almost higher than some people's rent. You can't rent anywhere without Turing on electricity it's kind of a necessity and AEP keeps adding on and adding on. I'm so sick of AEP doing this to there majority low income users. I would rip their equipment out just to get a different cheaper provider.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:31:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:44 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 1:12 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, August 27, 2025 at 1:11 AM

Name: Kristi Bryant

Address: [REDACTED]

City: Hazard

State: KY

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: Honestly, another electricity rate hike would be devastating for so many families... please think about the impact it will have on most families. We cannot afford any higher bills, we are now having to choose what to pay and what can wait. We don't need anymore increases!!!!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:30:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:44 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 1:28 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 1:28 AM

Name: Kierstin

Address: [REDACTED]

City: MC DOWELL

State: KY

Zip Code: 41647

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Many hard working Americans like myself are having a hard time even putting food on the table. If our utilities continue to go up there will be a lot of elderly and children without food or electricity. We should not have to choose between basic necessities!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:30:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:43 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 1:32 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, August 27, 2025 at 1:32 AM

Name: McCletha

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41502

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Ky Power Co

State the nature of your concern: We cannot afford yet another increase in our utility bills in eastern Ky. It is also discriminatory to single out our end of the state to bear the burden of this frivolous increase by the Power Company. It is also useless to contact the Power Company and complain because they bring out their book of excuses to justify their greed.

Have you contacted the utility about the problem:

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:29:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 1:44 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 1:44 AM

Name: Tommy Tackett
Address: [REDACTED]
City: Virgie
State: Kentucky
Zip Code: 41572
Phone number where you can be reached:
Home phone: [REDACTED]
Utility Name: Kentucky Power (AEP)

State the nature of your concern: Kentucky Power is again asking for an increase (14.9%) in their service rates. This is just after they (KP) just posted that they made record profits. We were told several years ago, when they switched from coal powered plants to natural gas, that natural gas would be cheaper, so our bills would go down. This never happened. Instead AEP has applied for, and been approved for several rate increases since then. As someone disabled, and on a fixed income, these increases are becoming unsustainable for myself, and multiple households. I'm requesting that in light of their increased profits, and the impact that an increase in rates would have on us customers, that the board deny any increases in our power rates at this time. Sincerely, Tommy D. Tackett

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: NO INCREASE
Date: Thursday, August 28, 2025 9:29:00 AM

Case No. 2025-00257

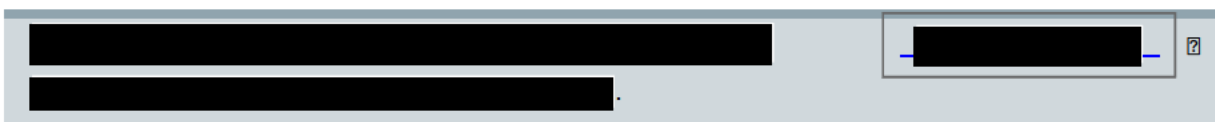
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:41 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: NO INCREASE

Case #2025-00257

From: Angie Dean [REDACTED]
Sent: Wednesday, August 27, 2025 1:48 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: NO INCREASE



AEP is inquiring about a 14+% increase for the year 2026. People are hardly surviving as it is. We are sitting in the dark as it is because it's almost impossible to pay our other bills because AEP is taking advantage of us. We can not survive if they keep increasing our power bills.
Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 9:28:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 7:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 2:12 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 2:11 AM

Name: Rachel Jobe

Address: [REDACTED]

City: Webbville

State: KY

Zip Code: 41180

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power Aep

State the nature of your concern: The price keeps rising. I'm on a fixed income and it's getting harder to pay this bill each month with the rates continuing increasing
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:03:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:29 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:01 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:00 PM

Name: Nicholas Slone

Address: [REDACTED]

City: Pinsonfork

State: KY

Zip Code: 41555

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Power

State the nature of your concern: My bill is already to the point I can barely afford it. We can't survive another raise especially a 15% raise from AEP

Have you contacted the utility about the problem:

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:02:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:28 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:02 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:01 PM

Name: Kris Berger

Address: [REDACTED]

City: Bevinsville

State: KY

Zip Code: 41606

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: They come into impoverished Eastern Kentucky and attempt to take advantage of elderly retired people who do not make enough to survive. On top of that, they increase prices when they havent trimmed weeds and trees around power lines and people go without powers for days or at times weeks in the winter due to this.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: No More Price Hikes
Date: Thursday, August 28, 2025 11:01:00 AM

Case No. 2025-00257

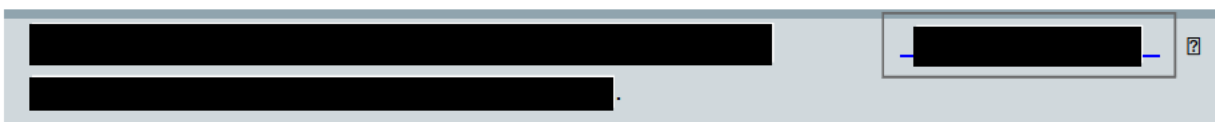
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:27 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: No More Price Hikes

Case #2025-00257

From: Donald Fugate [REDACTED]
Sent: Tuesday, August 26, 2025 10:04 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: No More Price Hikes



To Whom It May Concern:

I would like to ask how many more price increases are you all going to allow Kentucky Power to make? I realize all of you are rich and this doesn't affect you, but that's not the case for the majority of the people in this state. Enough is enough. Rates are far too high as it is. Services aren't improving after these price increases so why keep doing it? Nobody should have to decide whether to buy groceries or pay a ridiculously high electric bill. If you care about the people of Kentucky you will say NO to yet another price increase.

Darrell Fugate
Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:01:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:26 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:09 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:08 PM

Name: Courtney Taylor

Address: [REDACTED]

City: Harold

State: Kentucky

Zip Code: 41635

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: As a Kentucky Power customer and Floyd County resident, I strongly oppose the proposed 15% rate hike. Families in Eastern Kentucky already pay some of the highest electric bills in the state, while struggling with inflation and limited incomes. This increase would place an unfair burden on working families, seniors, and those on fixed incomes who are already choosing between essentials. Kentucky Power should be required to cut costs internally, improve efficiency programs, and seek outside funding instead of raising rates on customers. I respectfully urge the PSC to deny this request and protect the people of Eastern Kentucky from further hardship.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:00:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:25 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 8:18 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 8:18 AM

Name: Brenda

Address: [REDACTED]

City: Elkhorn City

State: KY

Zip Code: 41522

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Aep is asking to raise rates again, we are senior citizens on social security, I had a bill for over \$1,100 last winter. How are people like me supposed to pay this? Maybe they should stop paying the CEO and other executives such outrageous salaries.the rich keep getting richer and the working class don't have a chance. Something needs to be done about this, PLEASE

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [Amy Belcher](#)
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:57:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:14 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:11 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:10 PM

Name: Amy Belcher
Address: [REDACTED]
City: Mouthcard
State: KY
Zip Code: 41548
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Kentucky Power

State the nature of your concern: The electric bills are absolutely ridiculous. We have the highest power bills around. AEP/KY POWER continues to ask for increases. We are all struggling to feed our families, clothe them, and have the basic needs covered. I have a two income home that makes above minimum wage and we had to go on a plan that we will never pay off with the power company due to insanely high power bills! Do not approve their increase. Get some competition in the area!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:56:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:13 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:15 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:15 PM

Name: Tracy L Hall

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: American Electric Power

State the nature of your concern: I have been paying increased power bills for months. I have been informed AEP is now requesting a 15% increase this coming Friday. I am told the increase is being requested due to people leaving to relocate to other areas, limited industry in this area, and to better prepare for maintenance of the utilities. My area suffered floods that destroyed homes this year. People are still here trying to rebuild their lives. How could this be allowed to happen to a community trying to recover and restore lives and homes. I am asking that steps be taken to be prevent this request for increased rates. People in my community are suffering and we need help as we are being forced to already pay higher electric bills than surrounding areas. Is there no regulation that prevents this from happening? Please investigate and compare the prices eastern KY power costs in comparison to surrounding areas. I feel this company is taking advantage of a rural community and our leadership officials are not standing up for us and questioning this.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:55:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:11 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 10:18 PM

Name: Jennifer Lewis

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Jesse B Lewis

State the nature of your concern: Current cost of electric in Eastern Kentucky is higher than anywhere else in Kentucky and they are again proposing for a rate hike. Eastern Kentucky is you poorest counties in the state. so how do you expect the residents to continue to pay electric bills that cost as much as their mortgage payments? It is time someone explains why our power costs more than anyone else in this state or on other surrounding states. We deserve answers and support against this increase.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:54:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:10 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 8:09 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

[REDACTED] on Wednesday, August 27, 2025 at 8:08 AM

Name: Ryan Hunt

Address: [REDACTED]

City: Stanville

State: Kentucky

Zip Code: 41659

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: They keep raising the power bill and it's already high enough the way it is. People can't afford to live the way it is how do they expect people to pay these high power bills.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky Power's plans for a rate hike
Date: Thursday, August 28, 2025 10:53:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:08 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Kentucky Power's plans for a rate hike

Case #2025-00257

From: Darlene Dixon [REDACTED]
Sent: Tuesday, August 26, 2025 10:31 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Kentucky Power's plans for a rate hike



Please stop Kentucky Power's request for a rate hike. The people of Eastern Kentucky residents can not afford and should not be expected to shoulder another rate hike of no amount. We are the poorest area in the state and no plans have been made toward an economic boost for the people of this area. We need your support in fighting this rate hike request.
Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Potential increase in rate for AEP
Date: Thursday, August 28, 2025 10:52:00 AM

Case No. 2025-00257

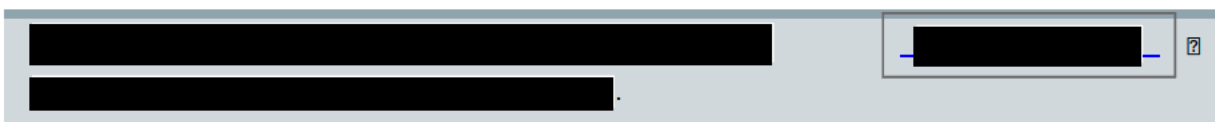
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:07 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Potential increase in rate for AEP

Case #2025-00257

From: Barbara Woods [REDACTED]
Sent: Tuesday, August 26, 2025 3:48 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Potential increase in rate for AEP



Subject: Inquiry Regarding Potential Electric Bill Increase

To whom it may concern:

I hope this message finds you well. I am writing to express my concern regarding the upcoming request for increase in electric bills by AEP/KY Power Company.

The increases in recent years have raised questions about the factors influencing this change. I would appreciate any clarification regarding the reasons behind the increase and if there are any measures being considered to assist consumers facing financial difficulties due to these rising costs. Please consider that Eastern Kentucky has already been thru flooding hardships as well as lower income than most of the state before you allow yet another increase in AEP rates. You will be forcing many to

have to choose between food and medication or heat this winter if they are granted another increase.

Thank you for your attention to this matter. I look forward to your response.

Sincerely,
Carl and Barbara Woods

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:51:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:06 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:33 PM

Name: Randall Davis

Address: [REDACTED]

City: jenkins

State: Kentucky

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky power

State the nature of your concern: People cant afford their bills its terrible if Ky public service commission allows this

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:51:00 AM

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:05 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:36 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:35 PM

Name: Jerry

Address: [REDACTED]

City: Kimper

State: KY

Zip Code: 41539

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Ky power company

State the nature of your concern: We pay way more than any other state for our electric bills n object of this 15 percent increase we should ask more for a 25 percent decrease people on fixed incomes with \$500 plus a month electric bills is just robbing the poor to feed the rich

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:50:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:04 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:39 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:39 PM

Name: Chrissy salyers

Address: [REDACTED]

City: Bear Branch

State: Kentucky

Zip Code: 41714

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power

State the nature of your concern: My concern is Kentuckians barley can make it now with the high rate we are paying and now another increase we can not afford this please listen to us about our concerns and don't let this happen stand up for us

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:50:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:02 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:50 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:50 PM

Name: Kathy Varney

Address: [REDACTED]

City: Huddy

State: KY

Zip Code: 41535

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: People of Eastern Kentucky can't help that jobs have left this area. Our families have had to relocate for work. Those of us who are left here cannot afford higher electric bills. I feel this unfair that we are being singled out for a rate increase of 14%. Most cannot afford groceries and medicine much less pay more for electricity. Please do not allow this rate increase on the most vulnerable people in this state. I would contact KY Power but it never helps to call them. They always provide an excuse for high bills. They won't listen.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:49:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:01 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:52 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:51 PM

Name: Brooklyn Heiston

Address: [REDACTED]

City: Yerkes

State: Ky

Zip Code: 41778

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power

State the nature of your concern: The rates are high enough, without a 15% increase!!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:48:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:01 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:53 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:53 PM

Name: Michelle Damron

Address: [REDACTED]

City: Pikeville

State: K

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: My Power

State the nature of your concern: I am writing to express my deep concern and strong opposition to the proposed 15% rate increase by Kentucky Power. As a resident of Eastern Kentucky, I can tell you firsthand that our electric bills are already unmanageable. In the summer months, many households are seeing bills climb to \$700 or more. I cannot imagine the financial burden this winter will bring if these rates are allowed to increase further. We live in a rural community where good-paying jobs are scarce. Many of our friends and neighbors are on fixed incomes, already struggling to make ends meet. Some are forced to make impossible choices between paying for their medication, buying groceries, or keeping their homes warm. Another rate increase from Kentucky Power would only make these struggles worse. It feels like every time we turn around, Kentucky Power is asking for another increase, and the people of Eastern Kentucky simply cannot absorb any more. Families here are proud, hardworking people, but our paychecks and pensions do not rise with these constant utility hikes. Enough is enough—this has to stop. I respectfully urge the Commission to deny this 15% increase request and stand with the citizens of Kentucky who are struggling under the weight of these rising costs. We need fair, affordable utility rates—not constant increases that push more families into financial hardship. Thank you for your time and consideration. Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 10:48:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:53 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:53 PM

Name: Dustin Wilson

Address: [REDACTED]

City: Combs

State: KY

Zip Code: 41729

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: I just wanted to voice my concern about the recent rate increase Kentucky Power has asked for. I don't think that they need one and I'm sure the rest of Kentucky Power's customers will agree. We struggle just to pay our electric bill now and especially in the winter. My electric bill last winter was \$700 for one month. Keep in mind I had a faulty meter which got replaced after people starting complaining about electric bills. Times are tough for Eastern Kentucky and increasing our bills will only hurt a lot of good folks. Please vote no

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:48:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:59 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 7:40 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 7:39 PM

Name: Tiffany Griffin

Address: [REDACTED]

City: Louisa

State: Kentucky

Zip Code: 41230

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Electricity Bill

State the nature of your concern: No one can afford their electric bills as it is, so raising

them is absurd.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:48:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:58 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 7:41 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 7:40 PM

Name: Arnetia Robinson

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: File complaint on AEP wanting 15% increase. The good

people in Eastern KY, are already struggling to jungle paying for their mortgages, car payments, food, utilities, Insurance premiums , credit cards and taxes not including gas to get to work and daycare. It is a crying shame that AEP corporate executives or enjoying their huge salaries, and corporate executives greed does not care if the middle and lower class people can't afford to just survive to live in AEP world. I had a neighbor told his love that he couldn't paid his AEP electric bill and he was going to kill his self because the AEP electric bill, and he did take his life by a bullet to his head. Congratulations AEP, your customer pay his electric bill in full with life.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:47:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:57 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 7:44 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 7:44 PM

Name: Sasha Smith

Address: [REDACTED]

City: Pikeville

State: Kentucky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Electric - AEP

State the nature of your concern: Rates are already high. People are struggling to make

ends meet. We can't afford to live if AEP keeps this up!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:46:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:56 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:01 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 8:00 PM

Name: Kathryn Adkins

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41502

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: CONCERN about proposed Rate increase. I am having

trouble paying current bills, an increase would create financial difficulties. Case ID
202500257

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:46:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:55 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 8:54 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 8:54 AM

Name: Misty
Address: [REDACTED]
City: Pikeville
State: KY
Zip Code: 41501
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: AEP (Kentucky power)
State the nature of your concern: We cannot afford the higher cost increase they are

requesting. In our area, they are the only electric company and have the highest cost for electricity. In one month, we used fewer kilowatts than the prior month, and our bill increased by around \$100. My husband and I are both disabled and on a fixed income. Come wintertime, we have to go without food or medication just to keep the power on because our power bill is between \$900 and \$1500 a month, while our income is \$1756 a month. And that is with our heat not running sometimes during the day to save on it. Something has to be done with AEP! I have talked to others who don't have AEP but are with other companies, and their average bill is \$150. AEP has a monopoly on places like our small town and is taking advantage of the people. Please help put a stop to AEP's increases and help us, the people who need it.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:45:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:55 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:01 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 8:01 PM

Name: Delfina

Address: [REDACTED]

City: Forest Hills

State: KY

Zip Code: 41527

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep ky power

State the nature of your concern: This right increase is ridiculous. We pay enough already.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:44:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:54 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:04 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 8:03 PM

Name: Elizabeth Damron

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Kentucky Power is asking for yet another rate increase.

This is unsustainable and it's bleeding the people of eastern Kentucky dry. Power bills are already at an all time high, and much higher here than the rest of Kentucky. Our people have just been through 2 devastating floods and are desperately trying to get back on their feet and recover, but asking for more money will exacerbate an already growing problem of outward migration. Please do not approve even a 1% rate increase and give our people a chance

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:42:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:53 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 8:32 PM

Name: Ted Crigger

Address: [REDACTED]

City: Vest

State: Kentucky

Zip Code: 41772

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: My concern is the almost 15% raise increase asked for

by Kentucky Power . We cannot afford anymore raises in our power bill. They send out emails prior to telling us how it's going to benefit us !!! Well it won't benefit the people in KY as most of us are barely surviving as is . This increase will cost many people to lose power because they won't be able to afford to pay it . This is uncalled for and unnecessary as we shouldn't be funding their little projects and paying for things we didn't vote for like buying gas when we are a coal based state and shouldn't have to purchase power from anyone else !! We have so many fees on our electric bills now that we shouldn't be responsible for and we don't want another raise in our bill just to serve the only power company around !!! We reject this raise and do not want the people of KY to suffer anymore from excessive charges to our power . J

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:42:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:53 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:34 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 8:34 PM

Name: Robert Stewart
Address: [REDACTED]
City: Hagerhill
State: KY
Zip Code: 41222
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: AEP
State the nature of your concern: 14.9% increase on residents.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: 2026 Rate increase
Date: Thursday, August 28, 2025 11:41:00 AM

Case No. 2025-00257

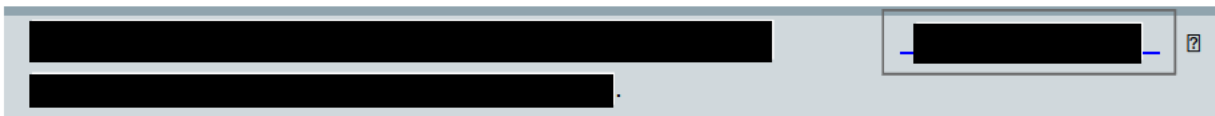
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:52 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: 2026 Rate increase

Case #2025-00257

From: Pamela Bush [REDACTED]
Sent: Tuesday, August 26, 2025 8:41 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: 2026 Rate increase



I am emailing you in regards of the spring 2026 rate increase. I do not support another rate increase for our bills. We already can hardly afford the rate that we currently pay. We also just had a 6% rate tacked on to our bill last month. If another rate increase is implemented a lot of people in our area will have to resort to other alternatives for electricity. Please do not impose another rate increase.

[Sent from Yahoo Mail for iPhone](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:41:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:51 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:42 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 8:42 PM

Name: Timothy

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kebtucky Power AEP

State the nature of your concern: another increase is outrageous we are having to

choose between power or Food and medicine. we pay too much as it is!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:40:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:50 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:49 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 8:48 PM

Name: Amanda Hicks

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Requesting yet another rate increase when you have

failed to utilize the previously allotted increases to shore up your infrastructure is a slap in the face to one of the most impoverished regions your corporate conglomerate serves! Please put an end to this never ending cycle of allowing them to perpetually raise rates while failing to use those increases to do what they are earmarked for— please hold them accountable for their own poor decisions and planning!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:40:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:49 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 9:13 PM

Name: Kayla Amburgey

Address: [REDACTED]

City: Pinetop

State: KY

Zip Code: 41843

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power

State the nature of your concern: Can you please put a stop to the rate increase on the

power company! I'm a single mother to a 14 year old who takes care of all the bills and supplies food for our home! With all these increases in utilities plus the food we eat it makes a mother like me to make ends meet! Something needs to be done! It's sad you have to pick and choose what bill you pay and try to avoid disconnection.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:39:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:47 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:16 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 9:15 PM

Name: Judith Speard

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: We are concerned about the rate increase coming next

year.

Have you contacted the utility about the problem:

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:38:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 8:41 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 8:40 AM

Name: Andrea Miller
Address: [REDACTED]
City: Hazard
State: Kentucky
Zip Code: 41701
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Kentucky Power Company
State the nature of your concern: As a Kentucky power customer and working a FULL

TIME job without ever missing a day of work, the fact that Kentucky power keeps raising rates my bill has gone up almost 175.00, I have had to choose between feeding my kids or keeping the power on in our house, we have not even been able to afford an actual meal to cook for dinner in 5-6 months now, I recently had to pay a \$1,000.00 electric bill which took every dime of my check and having to pull from my 401K, with no explanation of the way it's running high on a 3 bedroom 2 bath trailer, we did not run our A/C but instead ran a portable unit, we have a TV in the livingroom which is never on, my daughter was gone for a month and half in Florida with my parents and everything in her room was unplugged, the lights stay off 24/7 except for when the kids are home for a couple hours, I have changed to energy saving light bulbs, we hardly run anything with my work schedule I sleep all day, my kids mostly watch their iPads, and I watch my little TV.. the fact that people cannot survive as it is and having to work 2-3 jobs just to survive being a full time job to pay their electric, and a part time job to feed their family is insane!! As a mother of 2 and the only income in my house, why can't we start putting the people first and put a damn stop to the massive rate increases 2-3x a year?? Kentucky power is mentally draining people and it's being allowed, they tell us a 23.00 increase but that's not the case it's way more then that.. why is no one fighting for the people?? My rent is 750.00 a month, I have a car payment that has been behind actually my car just got picked up a week ago!! Why? Because my car payment money had to go to the electric company, I can't even afford to pay my insurance, much less come up with the 20.00 to get my address changed on my license, it's not fair to us, this has been a concern for a couple years now, but has anyone thought about those who are struggling and the fact that maybe they will eventually take their own life because they are drowning because their electric is now the same amount as their rent?? Then what is the state gonna blame a high suicide rate on?? As a recovering alcoholic who got sober to live a better life I feel like I'm fighting a losing battle, I can't get caught up and when I do bam another 500.00 electric bill slaps me in the face.. my kids sleep on air mattresses because I can't even afford a bed for them, put a stop to these rate increases and start holding them accountable for robbing their customers who legit have no other electric company option around them.. let those people live a day in the shoes of one of us.. the utility company does not work with anyone, LIHEAP is not accessible for people like me who's electric is in my mother in laws name because I could not even afford to get it in my own name which is unfair, I am responsible for the bill every month regardless of it being in her name but I can't utilize help because I can't afford to drive an hour away and pick her up to waste a day filling out paperwork, I can't afford to miss a day of work either.. do something, be a voice for us, stand up for what is right, mean time I am working 10pm-7am 5 days a week and currently in search of a part time job so I can wear myself into the ground to feed my kids and pay my electric and rent every month, I'm so sick of hearing every year that Kentucky power has requested a rate increase,

before you know it people are going to resort to off the grid living and then during winter when they are cold and can't afford to run their heat they are gonna put themselves at risk of burning a home down or smoke inhalation because they were just trying to stay warm..

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:37:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:45 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 9:33 PM

Name: Bethany Muncy

Address: [REDACTED]

City: Harold

State: KY

Zip Code: 41635

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power Increase???

State the nature of your concern: Have you seen the rate increase Kentucky power wants

to put on eastern Kentucky due to LACK OF POPULATION! Population is dropping because of this!!!! I moved from a small town named Harold to Georgetown and I pay less in a BIGGER CITY than my grandparents and parents do! Who still live back there!!! I beg them to move every single day. My sisters 26 and she's just starting on her own as a registered nurse and she is also looking to move because of this as well. Bills are crazy. The increase rate for residential homes as much as commercial businesses. Come on now. People on fixed incomes cannot afford this. Our monthly incomes does not increase. We compare bills from KU to Kentucky Power and it is pathetic. It's really sad comparing that to INCOMES. Eastern KY barely have paying jobs and they're struggling to survive yet let's raise the power... sure. Because people are moving to better themselves let's punish those who don't leave. Better get this fixed for Kentucky before a potential run for president. I know who I'm voting for and it's for the better of KENTUCKY PEOPLE. Power < People, remember that.

Have you contacted the utility about the problem: Yes

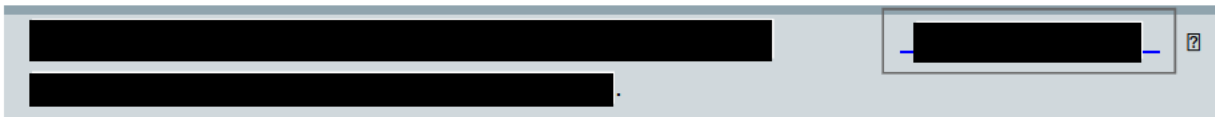
From: [PSC Public Comment](#)
To: [Carolyn Johnson](#)
Subject: RE: Electric bill raise
Date: Thursday, August 28, 2025 11:37:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Carolyn Johnson [REDACTED]
Sent: Wednesday, August 27, 2025 8:39 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Electric bill raise



My confidence that this will even be considered is low to none, but here it goes anyways. The working class and the poor can not afford a raise in electric, the prices of everything are so high as it is. Interest rates are high, groceries, dry goods, materials to do repairs on homes and vehicles. It takes two working and even then with housing and utilities, it's a struggle to buy enough food and keep money back to make it to work for two weeks. Come on people think about the ones that have tens of thousands of dollars in the bank. We are all trying to survive.
Have a Blessed Day!

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 11:36:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 8:32 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 8:28 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, August 27, 2025 at 8:28 AM

Name: Rebecca Couch

Address: [REDACTED]

City: Stinnett

State: Ky

Zip Code: 40868

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Ky power

State the nature of your concern: Ky Power is again asking for a usage increase after

several recent. We are already paying very high bills and their profit margins are quite high. Our area, our communities cannot tolerate higher bills. Please do not allow this increase

Have you contacted the utility about the problem: Yes

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 8:48:21 AM

Case #2025-00257 – no return email listed

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:14 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Tuesday, August 26, 2025 at 9:13 PM

Name: Tammy Huff

Address: [REDACTED]

City: Kite

State: Kentucky

Zip Code: 41828

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky power company

State the nature of your concern: Upset over another rate increase!!! People on fixed incomes cannot afford this. You never see them upgrading or doing to these lines then when we have a power outage it up to 2 weeks regaining power.....ridiculous so someone can LINE THEIR POCKETS

Have you contacted the utility about the problem: No

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*Kenneth J Gish, Jr.
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*Hector Garcia
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1645 Winchester Avenue
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